invgate

Automate Your Entire Asset Lifecycle with InvGate

Does this sound familiar?

👎 "We learn of issues only when reported, there's no scheduled maintenance."

👎 "We lose money on devices we forget we have."

👎 "We don't know where half our devices are."

One centralized platform for your entire POS lifecycle

Business impact

Operational	Financial & Compliance
• Eliminate manual spreadsheets and fragmented systems. • Reduce device turnaround time by automating status transitions. • Stock alerts prevent shortages and emergency orders. • Visibility into all devices across all locations. • Field staff access device info and request services via mobile.	• Automatic depreciation calculations for financial reporting. • EOL alerts trigger procurement. Prevents obsolescence costs • Warranty and contract tracking. • Reduces unexpected costs. • Complete audit trail meets compliance requirements. • No orphaned devices. Accurate inventory for reporting.

Capabilities & customization

📦 **InvGate Service Management integration** Automatically sync device changes to service tickets.

📦 **Vendor Management** Track contracts, service levels, and costs per supplier.

📦 **Maintenance alerts** Next maintenance automatically recalculates based on last maintenance and service interval.

📦 **Stock Management** Automatic alerts when inventory drops below your configured levels. Prevents shortages without manual monitoring.

📦 **Assisted Infrastructure Mapping** Get automatic dependencies and relationship mapping for Business Application diagrams.

📦 **APIs & integrations** Connect to existing systems and third-party tools.

📦 **Automation templates** Pre-built workflows for device assignment, maintenance scheduling, returns, and decommissioning. Customize without code.

📦 **Scheduled reports & AI insights** Auto-generate and distribute compliance, maintenance, cost, and vendor reports on your schedule.

📦 **End-of-life forecasting** Proactive governance through detection, AI-powered insights, and optimization recommendations.

📦 **Policy Center** Define policies, track violations, and remediate risks deploying out-of-the-box plans and packages. Schedule auto-generated reports, gather evidence and receive customized alerts.

IT Asset Lifecycle Example

Timeline	What happens	Business value
Day 1	**Alert with low inventory. New devices are ordered.**	→ Team receives alert and purchases new devices. → Prevents shortages and emergency orders.
Day 2	**POS device arrives from Vendor A.**	→ Asset tracked from day one with vendor details. → Warranty and depreciation automatically calculated.
Day 5	**Device assigned to Restaurant ABC.**	→ Maintenance schedule automatically set. → Provisioning workflow triggered. No manual handoff.
Day 180	**Restaurant submits ticket via InvGate Service Management. Device malfunction.**	→ IT sees ticket linked to device in InvGate Asset Management. → Full device history and vendor contract info available. Faster resolution.
Day 185	**Service completed and ticket closed.**	→ Last Maintenance Date changes to today. → Next Maintenance Date automatically moves to one year later.
Day 190	**Device returned by customer.**	→ Device instantly available for redeployment. → Faster ROI and device utilization.
Day 191	**Reassigned to Cafe XYZ.**	→ New customer assignment automated. → Full history preserved. Audit trail ready for compliance.
Day 365	**Automatic report generated and sent. Annual inventory audit conducted.**	→ Compliance, maintenance, and cost data ready for stakeholders. → Annual remote inventory audit of physical devices via platform.
Ongoing	**Access comprehensive reports on demand.**	→ Vendor performance. Restaurant utilization. Financial impact per POS holder. → Depreciation tracking. Contract spend. Device profitability analysis.
Day 366	**Bulk decommission: All devices with software v1.0 or below.**	→ Procurement alert triggered. 50 new units ordered. → Prevents unplanned downtime; eliminates manual decommissioning.

Ready to transform POS Device Management?